PUBLIC HEALTH DIVISION

Center for Prevention and Health Promotion Nutrition and Health Screening (WIC) Program

Kate Brown, Governor



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Dear Oregon WIC Vendor:

The Oregon WIC program is excited about transitioning from paper vouchers to an electronic benefits transfer card (eWIC), and statewide rollout is right around the corner! We are coordinating with grocery stores around the state to ensure a smooth, timely transition. Our records indicate that your store contracts with a Value Added Reseller for your cash register system. To ensure that your system will be ready for eWIC, please complete the following 3 actions as soon as possible:

ACTION 1: Verify that all Electronic Cash Register (ECR), reseller and third party processor (TPP) information listed below is accurate:

ECR	Re	eseller	ТРР
	sion 5.2	stores	

If this information is incorrect, please contact our eWIC processors, FIS-CDP so they may correct your file:

- Jim Chilcoat, Retail Relationship Manager (CDP) jim.chilcoat@cdpehs.com, 502-695-1999 (office) or 859-779-5332 (cell)
- Steven Jeantet, Deputy Project Manager (CDP) steven.jeantet@cdpehs.com, 405-496-9192 (office) or 682-502-4314 (fax)

ACTION 2: Contact your reseller to schedule a date for system updates and installation. To ensure that your store has enough time to train cashiers and begin accepting eWIC on time, do this 6 weeks before your rollout date. Please see the table below for your store's county rollout date. Stores with multiple locations may receive more than one letter detailing this information for each store.

Rollout	Rollout Date	Vendor#
Week 8		2022

If there are any installation issues or delays, or if installation will occur after your scheduled rollout date, please contact the Oregon WIC Vendor Team at 877-807-0889 as soon as possible.

ACTION 3: Verify your store is fully eWIC operational 3 weeks before your store's roll-out date. This means:

- Your store's ECR system is eWIC-enabled and
- Your store manager and cashiers are prepared to complete eWIC transactions.

This action is key since state WIC staff plan to test-shop at as many stores as possible, ahead of your roll-out date.

Thank you for all your effort to make your system and staff ready for the transition to eWIC!